

FCC Point of Contact – Proposed Text

The **Administrative Council for Terminal Attachment (ACTA)** was established pursuant to the Federal Communication Commission's (FCC) Report and Order in the 2000 Biennial Review of Part 68 of the Commission's Rules and Regulations, CC Docket No. 99-216, FCC 00-400, adopted November 9, 2000 and released December 21, 2000. The Order directed the industry, through the co-sponsorship and support of the Alliance for Telecommunications Industry Solutions (ATIS) and Telecommunications Industry Association (TIA) and the to establish the ACTA as the balanced and open body that would assume the Commission's Part 68 role for those items privatized in the Order (§68.602). The Order noted that certain elements, specifically the responsibility for enforcement of Part 68 Rules and Regulations would be retained by the FCC.

For inquiries which fall outside the scope of ACTA, please contact the following:

- The FCC **Consumer and Governmental Affairs Bureau (CBG)** considers informal consumer complaints regarding Part 68's hearing aid compatibility and volume control rules. For additional information, please contact the CBG at (888) 225-5322.
- The FCC **Enforcement Bureau (EB)** is responsible for compliance with and enforcement of Part 68 rules. For additional information, please contact the EB at (202) 418-7450.
- The FCC **Wireline Competition Bureau (WCB)** is responsible for general information regarding Part 68 rules and requirements, as well as whether or not your particular product needs to be listed within the ACTA database. For additional information, please contact the WCB at (202) 418-0940.
- The FCC **Office of Engineering and Technology (OET)** advises the Commission concerning engineering matters and works closely **Telecommunications Certification Bodies (TCBs)** regarding Part 68 rules and requirements. For additional information, please contact the OET at (202) 418-2470.