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Place of Issue: Aspect Software Inc.

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Aspect Software, Inc. located at 300 Apollo Drive, Chelmsford, MA 01824, in the United States of America, hereby certifies that, to the undersigned's knowledge, the Digital Communication Processor Model DCP-00 bearing the labeling identification number US: CMFXDNANDCP complies with Federal Communications Commission's ("FCC") Rules and Regulations 47 CFR Part 68 and the Administrative Council on Terminal Attachments ("ACTA") – adopted technical criteria TIA-968-A, TIA-968-A-1, TIA-968-A-2, TIA-968-A-3, TIA-968-A-4, and TIA-1096 Telecommunications – Telephone Terminal Equipment – Technical Requirements for Connection of Terminal Equipment to the Telephone Network.

Roger Sumner
SVP, Office of Technology, Dev & Architecture
Aspect Software, Inc.

A handwritten signature in black ink, appearing to read 'Roger Sumner', written over a horizontal line.